

Go Makkah Limited - Booking Form - Hajj



Please select the package by ticking one box.

Safa	Marwa
<input type="radio"/>	<input checked="" type="radio"/>

PERSONAL DETAILS.

Title	Mr.	Ms./Mrs	Surname			
Name						
Please ensure the names and surname are printed clearly in capital letters and are exactly as they appear on the passport.						
Address						
						Post code
Email address						
Telephone Numbers		Home		Mobile		
Date of Birth			Place of Birth			
Other Members travelling in the group	S. No.	Title	Surname / Forenames		Relationship to Mahram	
	1					
	2					
	3					
	4					
Room Occupancy Required	Double	No. of Rooms		Quad	No. of Rooms	
	Triple		We will try our best to fulfill this request			
If the booking is for a family, communication will be sent only to the lead passenger.						
How did you hear about us		Previous customer		Recommended by		
Medical Conditions, if any please - list						
Please note - Carry with you all the prescribed medication for the whole period although available in Saudi Arabia						
Contact details, in case of Emergency	Name				Relation	
	Address				Mobile No.	
					Home No.	

I have enclosed / transferred by BACS, an amount of £..... deposit £1000 per person.
 I have read and agree to abide by the terms and conditions of booking of Go Makkah Limited as shown in the website and also printed on the reverse of this booking form.
 I confirm that the information given above is true to the best of my knowledge and belief. I shall inform you, in writing, or any information that changes.

Signed:
 Name:
 Passport No.
 Date Issued: Expiry:

The Hajj Booking Conditions and Contract.

This is the contract between the Signatory and Go Makkah Limited. Kindly read thoroughly before signing.

1. Booking

Please make note that signing this form implies that you and the other named applicants on this form understand the terms and conditions of booking. The contract is according to the English Law and is in the jurisdiction of English courts. Contract is deemed to be in force once the form and deposit is received by the company.

2. The Payment

Full payment is required to be made at least 6 weeks before the departure. Kindly advise us if you have a problem in making the payment and we will be happy to help. However if the payment is not made by the date specified, we have the right to cancel the booking and forfeit the deposit.

3. The Change in the Booking.

If, in the unavoidable circumstances, you need to make a change, kindly inform us, in writing, at your earliest. We will do our best to accommodate your request but please remember that depending on the time of notification before the departure there will be charges incurred. Generally, the charges are:

Cancellation 60 days before departure	£150 per person.
Cancellation 60-45 days before departure	35% per person of pilgrimage cost.
Cancellation 45-20 days before departure	60% per person of pilgrimage cost.
Cancellation 20-10 days before departure	90% per person of pilgrimage cost.

You may wish to take an insurance policy to cover any such circumstances and in this case please contact your Insurance company for any claims. We do not provide insurance covers.

4. The Complaint We do our best to provide you the best service, BUT if you have a reason to complain, kindly contact your appointed representative in first instance. We will try to resolve it to the best of your satisfaction. Please contact the Group Leader if it remains un-resolved. If you are still unhappy then please write to the company upon your return and we will do our best to solve the problem to your wishes,

5. Our Duties We provide a very high standard of service during the whole period of Hajj. But as the Hajj attracts a large number of Pilgrims from all over the world, it could be overwhelming in Makkah, especially during tawaf and Sa'ee and at Jamarat. Please take extra care in performing all the rituals and for storing the Shaitan, please try and stick with the group. If for any reason, you get an injury during the performing of the rituals, kindly contact your local representative who will advise and assist to do whatever is necessary.

6. Changes In the unavoidable circumstances, the arrangements might need to be rescheduled. The company will not be responsible for any delays or cancellations by the Airlines. Delays in movement from one station to another during Hajj. Late arrivals of the coaches to leave to or from Mina and Arafah etc. These movements are beyond the control of the company and we endeavour to provide you services as best as we can given the circumstances.

7. Cancellation

In case the company decides to cancel the tour, a full refund will be offered.

8. General

Please ensure that you have the best of behaviour during the Hajj rituals, towards your fellow Pilgrims, staff and all other service providers, i.e. Mina Tents, Hotel and Airline etc.

Bank details

Name of Account:	Go Makkah
Bank	BARCLAYS
Account No.	63805093
Sort Code	20.25.19

We wish you a Hajj Mabroor.